APPENDIX A: FOXPRO ERROR MESSAGES

FoxPro error messages are displayed in a screen with a Stop sign to the left. After reading the error, press the ESC key. The error and information concerning it are written to the Error Log under Help Main Menu. The most common error messages and the steps to correct the error are shown below.

CANNOT WRITE TO A READ-ONLY FILE - An attempt was made to write to a file that is designated as a "read-only" file.

Each VACMAN file should be defined as read/write. Check with your support personnel to verify that the files are read/write.

FILE ACCESS DENIED - An attempt was made to access a file to which you do not have system rights.

Each user should have full system rights to the VACMAN files. Check with your support personnel to verify that you have full rights.

FILE NOT OPEN - VACMAN could not find the necessary file or the necessary file is corrupted.

| 1. | Go to the Display Resources screen under Utilities Main Menu. |
|-----|---|
| 2. | Verify whether or not the drive/directory displayed in Location of VACMAN |
| | databases is the location of the VACMAN database files. |
| | |
| | If the location is not correct, perform steps 3 through 5. |
| | |
| | or |
| | |
| | If the location is correct, perform steps 6 through 8. |
| 2 | 1 1 5 |
| 3. | Have all users (including yourself) log out of VACMAN. |
| 4. | Open the CONFIG.FPW file for each workstation. |
| | |
| | Use a text editor program (such as Notepad) to enter the correct location of the |
| | database files on the DEFAULT line. |
| 5. | Restart VACMAN. |
| 6. | Go to the Fix a Corrupted Database screen under Utilities Main Menu. |
| 7. | Select the Scan All Databases for Corruption option to attempt to correct the |
| / . | |
| | corrupted database file (refer to the Online Help system for more information) |
| 8. | If using the Fix a Corrupted Database screen does not correct the file, restore the |
| | file from the latest backup using the Restore Data From Back Up screen under |
| | Utilities Main Menu. |

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INDEX TAG NOT FOUND or INDEX FILE DOES NOT MATCH TABLE - The index used to locate records in a database file has gotten out of order.

Use the Re-Index Databases screen under Utilities Main Menu for the database file.

INSUFFICIENT MEMORY - Not enough Random Access Memory (RAM) for FoxPro to complete an operation.

To correct this error, try any of the following actions:

- exit all other applications that are running
- if you are producing a report, select a narrower date range in Date Range on the Criteria screen
- check with your support personnel about increasing the amount of memory in your computer.

INVALID PATH OR FILE NAME - An attempt was made to transmit to CDC or print a report and the directory and/or file name needed cannot be found.

Verify that there is a Temporary directory (usually C:\WINDOWS\TEMP) and that it is shown correctly on the SET TEMP line in the AUTOEXEC.BAT file.

MEMO FILE IS MISSING/INVALID - FPT file associated with the DBF file is missing or corrupted.

| 1. | Go to the Fix a Corrupted Database screen under Utilities Main Menu. |
|----|---|
| 2. | Select the Scan All Databases for Corruption option to attempt to correct the |
| | corrupted database file (refer to the Online Help system for more information). |
| 3. | If using the Fix a Corrupted Database screen does not correct the file, restore the |
| | file from the latest backup using the Restore Data From Back Up screen under |
| | Utilities Main Menu. |

NOT A TABLE/DBF - An attempt is made to access a VACMAN database that has become corrupted.

| 1. | Go to the Fix a Corrupted Database screen under Utilities Main Menu. |
|----|---|
| 2. | Select the Scan All Databases for Corruption option to attempt to correct the |
| | corrupted database file (refer to the Online Help system or the VACMAN User's |
| | Guide for more information). |
| 3. | If using the Fix a Corrupted Database screen does not correct the file, restore the |
| | file from the latest backup using the Restore Data From Back Up screen under |
| | Utilities Main Menu. |

OPERATOR/OPERAND TYPE MISMATCH - This could be a temporary memory conflict or it could be that the structure of a database and its associated application code do not match.

| 1. | Log out of VACMAN. |
|----|--|
| 2. | Restart VACMAN. |
| 3. | If the error occurs again, call the VACMAN On-Call person for more instructions. |

STRUCTURAL CDX FILE NOT FOUND - The index used to locate records in a database file has gotten out of order.

Use the Re-Index Databases screen under Utilities Main Menu for the database file.

TOO MANY FILES OPEN - An attempt was made to open more files than was entered in the computer's CONFIG.SYS file.

| 1. | Log out of VACMAN. |
|----|--|
| 2. | Open the CONFIG.SYS file for your computer. |
| 3. | Use a text editor program (such as Notepad) to enter a higher number of files on the FILES line. We recommend 99. |
| 4. | Restart your computer. |

TOO MANY READS IN EFFECT - An attempt was made to have too many VACMAN screens open at one time.

Log out of VACMAN to clear the number of Reads. Start VACMAN again and limit the number of opened data entry screens to 2 or 3.

VARIABLE NOT FOUND - This could be a temporary memory conflict or it could mean that the structure of a database and its associated application code do not match.

| 1. | Log out of VACMAN. |
|----|--|
| 2. | Restart VACMAN. |
| 3. | If the error still occurs, go to the Validate Data screen under Utilities Main Menu. |
| 4. | Select the following options: |
| | |
| | Table Structures |
| | Identify and Make Corrections |
| 5. | Click on the Continue button. |
| 6. | A pop-up window is displayed indicating whether or not the error has been |
| | corrected. |
| 7. | If the error was not corrected, go to the Re-Index Databases screen under Utilities |
| | Main Menu. |
| 8. | Have all users log out of VACMAN. |

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| 9. | Select the Re-Index One Database option. |
|-----|--|
| | Select the database that contains the error. |
| 10. | Click on the Continue button. |
| 11. | If the error still occurs, call the VACMAN On-Call person. |